

Construction Process

Elizabethtown Gas is enhancing our natural gas pipeline system by replacing aging pipes with new, durable plastic.

Most projects are completed in the following phases:

Phase 1
Identify New
Meter Location

Phase 2
Replace
Gas Main

Phase 3
Replace Service Line
and Relocate Meter

Phase 4
Restore
Project Area

Phase 1: Identify New Meter Location

You will receive a door hanger with instructions for you to schedule an appointment with our qualified contractor. During the appointment, we will locate your existing gas line and gas meter and work with you to identify where the new meter(s) will be placed outside of your property, if applicable. This process typically takes 30 minutes.

All Elizabethtown Gas employees and contractors will have an official Elizabethtown Gas identification badge.

Phase 2: Replace Gas Main

Underground utilities such as water, sewer, phone, cable, etc. will be located and marked by spray paint and flags on streets, sidewalks and along public rights-of-way to help prevent underground construction damage.

Our contractor will replace the gas main, typically by excavating a narrow trench in the road or along the rights-of-way.

This phase may include traffic impacts, limited street parking, loud noise and the presence of heavy equipment. If you need to gain access in or out of your driveway during construction, our contractor or a local police officer will be on site to assist.

Phase 3: Replace Service Line and Relocate Meter

You will receive another door hanger with instructions for you to call and schedule an appointment for our contractor to access the inside of the building for a meter relocation. Please note: Someone over the age of 18 will need to be present to allow the contractor access.

Individual service lines to homes and businesses will be transferred to the new, previously installed gas main. The construction to replace the service line begins at the main and will extend to the gas meter.



Next, the meter will be relocated from where it is inside the home or business (typically in the basement or crawlspace) to the outside of the building. Gas service will be temporarily interrupted during meter relocation work. Once the service line work and meter relocation are complete, our contractor will relight all working appliances inside the home or business that operate on natural gas. This process typically takes no more than 2-3 hours to complete.

While meter relocations are not optional because of the system improvements needed to better serve our customers, our contractors will work to limit inconvenience.

Property disturbances to sidewalks, yards, and driveways may occur during this phase but will be fixed during restoration.

Phase 4: Restore Project Area

Since the replacement process is completed in phases, Elizabethtown Gas contractors use temporary restoration materials such as wheat straw on soft surface areas and gravel or temporary asphalt patches on hard surface areas such as sidewalks, driveways, streets, etc. until permanent restoration can be completed at the end of the project. Using temporary restoration measures while work is ongoing stabilizes the area of active construction. Our contractors are responsible for final restoration at the end of the project and the amount of time between temporary restoration and final restoration can be several months based on factors including weather, time of year (spring or winter), project area terrain, etc.

We understand that you value the appearance of your property. Once the project is complete, our contractors will restore the area impacted by construction as close as possible to pre-construction conditions.



The amount of time between the initial excavation and final restoration of roadways can be several months based on variables including weather, time of year (spring or winter), type of material used, project area terrain and more. Thank you for your patience and cooperation as Elizabethtown Gas works to improve the safety and reliability of the natural gas system in your area.

Questions about the work in your area?

Please visit www.elizabethtowngas.com/neighborhood, contact our Project Hotline at **866-767-5558**, or email us at etgprojects@sindustries.com. All inquiries will be returned within one business day.